



Telehealth Principles Addendum

The COVID 19 Pandemic caused a radical shift in the telehealth landscape with the share of Medicare visits conducted through telehealth in 2020 increasing 63-fold, from approximately 840,000 in 2019 to 52.7 million¹. There is no question that the public health emergency (PHE) has provided a new lens through which to examine the efficacy, equity, and cost effectiveness of telehealth. Federal and state telehealth flexibilities affecting everything from coverage and reimbursement, service offerings,

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so that data from telehealth encounters are stored in a similar manner to in-person care and are truly interoperable .

- 7) Telehealth policies should promote the development of consensus quality and outcome metrics for telehealth use cases , through funding and support of ongoing research and multi-organizational collaboration